

# Goring & Streatley Golf Club Ltd

## Dress Code & Course Etiquette – A Guide for Members & Visitors

### ***Background & Introduction***

These codes and guidelines apply to all golfers enjoying the fantastic golf course we are very lucky and privileged to have the opportunity to use for our enjoyment here at Goring & Streatley Golf Club (G&SGC). Members have access via the members' pages on the website and societies and green fee-paying visitors will be given a copy before they play.

G&SGC was formed in 1895 and these codes and guidelines reflect both our history and heritage and our modern-day culture and values.

It is expected that all golfers will have a good knowledge of, and adhere to, the rules of golf whilst playing at G&SGC. The recently updated rules include a number of enhancements designed to increase the speed of play and it is expected that all golfers will embrace both the literal meaning and the spirit of these new rules. A social round of golf at G&SGC should not take any longer than 4 hours when playing in a 4 ball.

### ***Course Dress Code***

#### *Guidance*

- All players must look like golfers when on the course.
- Professional golfers are starting to wear collarless shirts so it is becoming more difficult to be too specific, but golf players are always smart. Shirts are to be clean and tucked into tailored trousers or shorts. Lady golfers need not tuck their shirts in.
- Shorts will be tailored and therefore of a standard length. Socks can be of any length.
- Golf shoes must be worn on the course.

#### *Enforcement*

- The Golf Professionals in the Pro Shop will help with advice if you are in any doubt about any aspect of our on-course dress code. If your attire isn't suitable, the Pro Shop carries a wide range of clothing and new items can be purchased if necessary.
- A Marshall will be making regular buggy trips around the course.
- Members bringing guests will be asked to ensure their guests comply with the code.

### ***Practice Areas Dress Code***

#### *Guidance*

- All players above the age of 12 must look like golfers when using the driving range, practice hole, chipping and putting greens.
- The course dress code is required for all players above the age of 12, subject to the discretion of our team of Golf Professionals.
- The practice area dress code for players below 12 is more relaxed to the extent that recognised golf wear is not required.

#### *Enforcement*

- The Golf Professionals coaching on our practice areas will enforce the code.

### ***Clubhouse Dress Code***

#### *Guidance*

- We want players coming off the course to feel comfortable after their round of golf.
- After wet weather we ask all players to change any wet or muddy clothing before entering the bar and restaurant areas within the clubhouse. Showers, with towels provided, are available in both the men's and ladies' changing rooms.
- In sunny and hot weather we ask that a smart casual standard of dress is maintained. Flip flops and sandals are allowed.
- Some form of footwear must be worn at all times
- Golf shoes may be worn in the spike bars but caps or any other golf headwear must be removed and not worn in the clubhouse.
- Smart jeans may be worn but not brands with holes down the leg.
- T shirts may be worn as long as they comply with the smart casual standard of dress.

## *Enforcement*

- Bar staff and waiters will ask people not complying with the code to change.

## ***On Course Etiquette***

POLICY- If our greens staff are anywhere on the hole that you are playing, a shot cannot be taken until the green keeper acknowledges you to do so. Our greens staff are trained, and have policies in place, not to be around near play unless it is necessary. Please adhere to this policy at all times, with no exceptions.

## *Guidance*

- By its very nature the sport of golf requires participants to maintain high standards of integrity and honesty at all times. This also applies to players behaviour whilst on the course.
- Each player must be ready to play their next shot before it is their turn to play. The principle of ready-golf must be employed at all times (except in matchplay). It is each player's responsibility to ensure their group keeps up with the group in front.
  - Do not leave bags or trolleys in front of greens.
  - Mark your card once on the next tee.
  - Buggies and trolleys must be kept off tees and greens at all times.
- Shouting or making loud noises of any kind is liable to break the concentration of fellow golfers and is not allowed on the course.
- Golf can be a hugely challenging and frustrating sport. Players must not allow their frustrations to have an impact on their fellow golfers in any way. Damage caused to any part of the course through the venting of any frustration, demonstrates a lack of respect that is simply not tolerated and will be reported to the General Manager and the Captain's Committee.
- It is deemed disrespectful to our Course Manager, his team and fellow golfers not to:
  - Repair your pitch marks on greens.
  - Repair pitch marks left unrepaired by players in front of you.
  - Rake bunkers after you have used them. Leave them in a state you expect to find them in. After use, leave rakes in the bunkers with about one or two feet of the handle resting outside the bunker.
  - Avoid creating any damage to the surface of greens.
  - Replace divots on the fairways.
- If all groups comply with the new time saving rules, gaps between groups shouldn't occur. However, if your group does lose a hole or more you should allow the group behind to play through. It makes sense to do so and is part of the good etiquette which you should follow on the course.
- Larger groups should allow smaller groups through.
- Golfers playing social golf should allow golfers playing in competitions to play through as soon as it makes sense to do so.
- Golfers using buggies must drive them safely at all times and ensure no undue noise or disturbance is created whilst a fellow golfer is preparing to take, or is in the process of taking, a shot.
- When "cutting in", for example to play the holes at the top of the course, there must be at least one clear hole behind before teeing off.
- Please ensure bells are rung on applicable holes. The bell on the 16<sup>th</sup> Tee, having completed the 15<sup>th</sup> hole players should stand in the holding area & ring the bell to indicate to those playing behind that the 15<sup>th</sup> green is now clear. Once players have completed their approach shots to the 15<sup>th</sup> green & you agree you are safe, you are permitted to play your tee shots.

## *Enforcement*

- A steward will make regular buggy trips round the course
- Golfers not obeying these guidelines will not be allowed to play at Goring & Streatley Golf Club again.

## ***Zero Tolerance Statement***

Golf Club staff come to work to ensure the facilities and arrangements for Club Members, Guests and Visitors are available for the enjoyment of all. It is expected that our staff are treated courteously and with respect.

We aim to ensure all members, guests and visitors enjoy an exceptional experience at Goring & Streatley Golf Club Ltd. at all times and expect that our staff are treated in a similarly respectful way.

We take seriously any threatening, abusive or aggressive behaviour against any members of our staff.

If anyone displays violent, abusive or aggressive behaviour, they will be asked to stop. If they persist, we may exercise our right to ask them to leave the premises immediately and invoke the Club disciplinary procedure.

In line with many other organisations Goring & Streatley Golf Club Ltd. have a Zero Tolerance policy, whereby aggressive or violent behaviour towards our staff will not be tolerated under any circumstances.

Anyone giving verbal abuse or acting in a threatening or aggressive manner may be subject to disciplinary actions under the relevant procedure.

Any incident of threatening, abusive or violent behaviour may be reported to the local Police Service as part of the more general Zero Tolerance campaign.

We hope that you will understand and welcome this Policy which is in place for the best interests of our hard working staff as well as all the members, guests and visitors we serve. Please note that any non-observance will not be accepted.

**David Athey**

**Chairman**

**Goring & Streatley Golf Club**